



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

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AIACE/CENTRAL/2023 / 025

Dated 18.5.2023

To

The Coal Secretary,
Govt of India,
Shastri Bhavan,
New Delhi.

Sub: Harassment of retired executives & employees by empanelled hospitals with CIL and apathy of Coal India Ltd in implementing speedy reforms for availing post-retirement medicare under CPRMSE/CPRMSNE.

Dear Sir,

Coal India has empanelled 387 hospitals across the country for availing treatment by working and retired executives and employees. But, barring a few, most of the hospitals are refusing treatment on CGHS rates and some are denying being empanelled with Coal India Ltd. We have highlighted the misery being faced by retired employees by various letters to CIL vide nos. AIACE/CENTRAL/2021 / 027 dated 15.3.2021; AIACE/CENTRAL/2023 / 010 dated 22.2.2023 and AIACE/CENTRAL/2023 / 020 dated 13.4.2023. These letters have failed to trigger desired reforms at CIL level.

It is submitted that empanelled hospitals are creating problems as below:

- a) Declining their empanelment with CIL as CIL does not bother to periodically examine the status of MOU with hospitals
- b) Even if they do not decline, they are refusing to extend CGHS Rates to beneficiaries
- c) Refusing cashless treatment due to reasons best known to them
- d) Denial of MOU with CIL, stating that it has not been renewed
- e) Denying CGHS rates uniformly for all departments under the same roof and billing differently for different departments
- f) Billing with a new Name citing change of ownership/management of hospital leading to refusal of reimbursement to employees

The much-awaited revision of CGHS rates, released vide Release ID: 1915950 dt 12-4-2023 covers only CGHS package rates of consultation fees, ICU charges and room rent. A mammoth task of revising the entire rate list is a dream yet to come true. Hence, we strongly feel that CIL, of its own, should enter into negotiated rates with hospitals, in place of CGHS rates still awaiting overall revision. Some other PSUs have reportedly undertaken this practice. Even, CIL has such negotiated rates with CMCH Vellore and Shankar Nethralay, Chennai.

We strongly feel that Indoor treatment under CPRMSE be off-loaded to Health Insurance players, who have wide expertise and client insured with them never face difficulties in availing cashless treatment in long chain of hospitals, much longer than the 387 odd hospitals empanelled with CIL.

We further state that, during our interaction at CIL, HQ in February 2020, we were given to understand that things will improve soon, but no progress has been witnessed so far.

Under the circumstances we request your proper instructions to CIL for initiating appropriate measures to ensure proper post-retirement medicare to these retirees, who are the stalwarts of yester years in making India meet energy demands efficiently,

With Regards,



P. K. Singh Rathor
Principal General Secretary, AIACE

Cc:

1. Secretary, Ministry of Health and Family Welfare, Govt of India – with a request to issue appropriate directive to all small/big/corporate hospitals to abide by the MOU entered with the PSUs and to extend CGHS rates mandatorily.